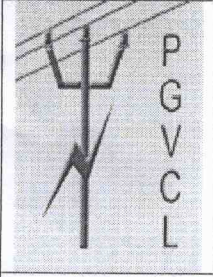


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ગ્રાહક ફરીયાદ નિવારણ ફોરમ, ભુજ

પશ્ચિમ ગુજરાત વિજ કંપની લિમીટેડ

પાવર હાઉસ કમ્પાઉન્ડલ જી કે જનરલ હોસ્પિટલલ સામેલભુજ

ફોન: ૦૨૮૩૨-૨૪૩૫૫૦ ફેક્સ: ૦૨૮૩૨-૨૫૦૦૪૮

E-Mail- forumbhuj.pgvcl@gebmail.com

નં: કેસી/સીજીઆરએફ/૨૦૨૩ | ૫૧

તારીખ: ૦૨/૦૬/૨૦૨૩

રજી. એ. ડી. દ્વારા

પ્રતિ

દીપાબેન એસ. વિરવાણી

C/o દી.એસ. વિરવાણી & એસોસીએટેસ

પ્લોટ નંબર ૨૧૬, સેક્ટર ૧ એ

ગાંધીધામ

મોબાઇલ નંબર:- ~~૯૭૨૫૧૯૦૯૨~~ ૯૯૧૩૬ ૮૧૭૫૫

વિષય:- કેસ નંબર પીજી૦૧/૦૦૨/૨૦૨૩-૨૪

સંદર્ભ:- (૧)આપની અરજી નોંધણી નંબર :- પીજી૦૧/૦૦૨/૨૦૨૩-૨૪

મહાશય શ્રી,

આપના દ્વારા ગ્રાહક ફરીયાદ નિવારણ ફોરમ ભુજ સમક્ષ કરવામાં આવેલ અરજીના ચુકાદાની પ્રમાણિત નકલ આ સાથે સામેલ છે. જે આપની જાણ સારું.


કન્વીનર

ગ્રાહક ફરીયાદ નિવારણ ફોરમ, ભુજ.

બિડાણ-ઉપર મુજબ

(૧) કાર્યપાલક ઈજનેર, પીજીવીસીએલ, વિભાગીય કચેરી, ગાંધીધામ

(સદર નિર્ણયપત્રની નકલ આપશ્રીને આ સાથે મોકલવામાં આવે છે જેની તમામ વિગતો અભ્યાસે લઈ અને નામદાર ગુજરાત વિદ્યુત નિયંત્રક આયોગ (ગ્રાહક તકરાર નિવારણ ફોરમ અને લોકપાલ) વિનિમયો, જાહેર નામા નં ૦૨/૨૦૧૯ ની વિનિમય નં ૨.૫૪ અનુસાર, સદર હુકમના પાલન અંગે થયેલ કાર્યવાહીનો અહેવાલ અત્રેની ફોરમ કચેરી ને અચુક મોકલી આપવા વિનતી

(૨) નાયબ ઈજનેરશ્રી, પીજીવીસીએલ, પેટા-વિભાગીય કચેરી, રામબાગ, પ્લોટ નંબર ૧૧૬/૧૧૭ DC-૩, જેમીની ગેસ એજન્સી પાસે આદીપુર

CONSUMER GRIVENCES REDRESSAL FORUM

BHUJ CIRCLE

Power House Compound, hospital Road, Bhuj – Kutch

Phone No.(02832) 253550 / 255377

Fax (02832) 250048

REF : PGVCL/CGRF/23/

Dtd.30.05.2023

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM OF
PASCHIM GUJARAT VIJ COMPANY LIMITED

Case No: PG-01-002-2023-24

Appellant : Deepaben S.Virwani
Address : Plot No 216 Sector 1 A Gandhidham
Represented by : Deepaben S.Virwani

V/S

Respondent : Executive Engineer, PGVCL, Division Office, Gandhidham.
Represented by : Shri D.R.Ghadia, E.E. PGVCL, Gandhidham Division

::FORUM::

- 1) Shri A.S. Gurva Member (Tech)
- 2) R.G. Kumpavat independent Member

Date of Hearing: 30.05.2023

Place of Hearing: CGRF, Conference Hall, PGVCL, Bhuj Circle Office.

Proceedings

1. The present petition is filed by the appellant in the forum seeking for removing of electrical poles & Transformer Centre just front of main Entry gate

Representation of Appellant

- Applicant, Deepaben S.Virwani has applied for electricity connection for her house to Rambag sub division, PGVCL Office Gandhidham.
- Applicant, Deepaben S. Virwani, in her complain state that she submit house map approved by GDA to Rambag sub division, PGVCL office where clearly showed that

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the width of her house is 17 feet where as the front is fully covered with electric poles and D.P.

- Applicant plead to Rambag sub division, PGVCL office 1st-may 2022 planned of construction, after then regularly following up to remove four poles and transformer just in front of the main entry gate.
- Applicant further said that her site is under construction, so there is chance of fatal accident to labour and their kids, due to this construction got delayed.
- Applicant, also mention in her complain that she requested to Rambag subdivision in her letter dt.10/02/2023 to remove four poles and transformer just in front of the main entry gate, Which is very risky.
- Instead of help, she asked to pay estimate to remove the poles and D.P.
- In this regards, applicant request to CGRF to give justice and timely remove four poles including transformer D.P. just outside touched to her house gate and shift them to proper place and solve her problem.

Representation of PGVCL

PGVCL has received representation from CGRF Bhuj on dtd 03.05.2023 for complainant Smt. Deepaben Sunil Virwani having residential Address Duplex No 2 Plot No 301 ward 5 B Adipur & complain received physically in Rambaug Sdn on dtd 10.02.2023

As per sub division compliance regarding shifting of PGVCL electrical poles and transformer at location Duplex No 2 Plot No 301 ward 5-B Adipur survey work carried out and estimate Amounting Rs. 55447/- against SR No 16059348 has been issued to applicant on dtd 15.04.2023 per PGVCL rules and regulation Additionally estimate has to be paid on or before date 15.05.2023 otherwise further action will be taken in hand from this office end as per company norms.

Also notice has been issued to the applicant to adopt precautionary measures while working near the line, As per notice party should have to maintain safe distance from PGVCL network as per CEA regulation 2010.

As per Applicant complain of removal of 4 Nos of pole and transformer from the applicant location it actually does not exists in complainant property, It lies in the utility space provided by statutory body , Hence the removal of PGVCL Pole & Network existing in consumer premises is baseless, through if the party is facing any problem then as the estimate will be paid by the party shifting work will be initiated accordingly.

Forum finding


After learn from both party complainer & PGVCL it is clear that the PGVCL Network lies in the utility space provided by statutory body, and same are before the plot purchased by complainer hence if complainer facing any problem then as the estimate will be paid by the party shifting work will be initiated accordingly .

Order

PGVCL issue estimate for shifting of transformer Centre and 4 Nos Pole is as per rules however directed to PGVCL authority for re survey the site of complainer & If other possibilities or option for shifting of such transformer Centre and poles Estimate should be minimized if possible

We order accordingly.

With this order, representation/application stand disposed of. On dtd 30.05.2023


(R.G. Kumpavat)
Independent Member


(A.S. Gurva)
Member (Tech)

Note:

- (1) If aggrieved by the order, the applicant may make a representation to the Ombudsman within a period of 30 days from the date of this order.
- (2) As per Gujarat Electricity Regulatory Commission, (Consumer Grievances Redressal Forum & Ombudsman) Regulations, Notification No: 2 of 2019 A representation may be entertained by the Ombudsman only if the following Condition is satisfied Clause No 3.19(viii): The complainant has deposited one third amount in terms of Forum's order, if required, with Licensee & submit proof of payment made.
- (3) Address of Ombudsman:

Office of the Electricity Ombudsman
Jilla Seva Sadan -3
3rd Floor Block No 1
Govt. Press Road Rajkot-360001
Phone No. (0281) 2994125

